Form no: QMS 18 December 2016 Rev. 00



CONTEXT OF THE ORGANIZATION

Date prepared: January 05, 2017 Date updated: January 6, 2017

INTERESTED PARTIES	NEEDS/EXPECTATIONS	ISSUES INTERNAL/EXTERNAL	RISK/ OPPORTUNITY
1. Statutory Agencies (R/O) (GSIS, PHIC, Pag-Ibig, BIR, DBM, LWUA, CSC, RD, NWRB, BIT, Office of the Ombudsman, DPWH, NIA, LGU, COA, LTO, Senate, PWC, DENR/ENRO	 On-time payment Remittance list Mandatory forms Appointments, Plantilla, IPCR, DPCR, OPCR, Career Systems, SALN, Fidelity Bond Authority to purchase vehicle (Vios 1.5) Water Permit Financial Statements, Inventory Report Annual Reports GAD Plan & Budget LTO Registration Permit Annual Budget 	INTERNAL - Availability of Funds EXTERNAL - Internet Connection - Late posting - Late action on appointment - Delayed response/action - COA restriction/regulations	Opportunity
2. Organization (PAWD, CLAWD, BAWD, CPO	- Annual/ Monthly Dues		Opportunity

			INTERNAL - Expensive - Monthly of construction materials and office supplies Risk & Opportunity
3.	Suppliers of Goods & Services (SMWD, Matten, Meralco, Globe, PLDT, Cable Contractors, Mechanic Technician, Web Developer	- On-time payment	EXTERNAL - Meralco & PLDT Late billing, poor service, erroneous charging of withholding tax. - Globe Cable Unposted withholding taxes. - Technician Time constraint PhilGeps Registration Procurement Regulations (RA 9184)
4.	Banking Institution (DBP, Landbank, RCBC)	 Savings, Checking, Trust Fund, Time Deposit, Loans Daily/Monthly Statement of Accounts 	INTERNAL - Time Consuming EXTERNAL - Lack of Personnel - Depository bank should be only the government bank

5. Employees	- Salary, PERA, Statutory contributions withholding taxes, Allowances, 13 th month pay, Mid Year Bonus, PEI, PBB, YEFA, Cash gift, Step Increment, Longevity/Loyalty Incentive, Promotion, Monetization, Leave Benefits, Seminars, Training, Performance Evaluation, Family Day, Health and Wellness, GAD Livelihood Program, Attendance	INTERNAL - Qualifications Standards - Delayed cascading of targets - Delayed submission of IPCR - Lack of venue to conduct - Tardiness, absence without notice - Training – which are applicable to WD employees EXTERNAL - Mandatory requirements - Unavailabity of training programs for some positions - Regulated by PCW - Notice of Disallowances	Opportunity
6. Concessioners	- Refund, Medical Mission, Feeding Program, GAD	INTERNAL - Preparation/Organizing and Coordination EXTERNAL - Selection of beneficiaries	Opportunity
7. Charitable Institutions	 Donation, feeding Program, Medical, Mission, GAD 	INTERNAL - Preparation, Organizing and Coordination EXTERNAL - Selection of beneficiaries.	Opportunity

DIVISION/SECTION: Admin. and Finance

